



Waiver for Wireless Gateway (GigaCenter)

1. Declining Usage

By signing this waiver, you are declining the usage of Citizens Fiber GigaCenter wireless router.

This will void any technical support from Citizens for any wireless devices or wireless signal problems that may occur. Our GigaCenter wireless routers are top of the line carrier-grade with technical capabilities to view problematic wireless signal interference. Using a router that is not approved by Citizens may have a negative impact on wireless performance. Our technicians strategically place the router in the best possible position in the home or business to ensure optimal performance for wireless devices.

Deciding to use a GigaCenter after declining will require a \$25.00 service fee for our technicians to properly install the GigaCenter in the best position for optimal wireless performance.

Print Name _____ Date _____

Signature _____

2. Accepting Self-Installation

By signing this waiver, you are accepting self-installation of Citizens Fiber GigaCenter wireless router.

Understand that our GigaCenter wireless routers are top of the line carrier-grade with technical capabilities to view problematic wireless signal interference. For a typical installation, our technicians strategically place the router in the best possible position in the home or business to ensure optimal performance for wireless devices.

By installing the router yourself, you are accepting the following terms: Any technical issues that arise, relating to the GigaCenter and that require a home visit to troubleshoot, will be subject to a \$25.00 service fee.

Print Name _____ Date _____

Signature _____