

IMPORTANT NOTICE

CITIZENS FIBER

FOR BUSINESS

December 1, 2017

Dear Valued Citizens Customer,

Once a year we adjust our prices due to increases in programming and other costs associated with providing cable television service to our customers. **Effective January 1, 2018, the prices for some of our services will change. The price changes are listed below.**

The nature of the cable industry is such that the programmers in charge of the networks raise their rates each year, and we must pass along part of that increase. One of the biggest drivers for rate increases is sports programming. Due to contractual requirements from sports networks, those channels must be carried on a particular service level.

We continue to pursue new technologies and products that will enhance your business operations. Citizens Fiber now offers Hosted PBX, a cloud-based voice over IP phone system that delivers powerful features at a fraction of the cost of a traditional phone system. For more information, call us at 724.423.3000.

We thank you for being our customer, and for serving our local community.

Sincerely,

The Citizens Fiber Team

INTERNET	PREVIOUS PRICE	NEW PRICE 1/1/2018
COMMERCIAL BASE (1/1)	\$39.99	\$39.99
COMMERCIAL 1 (35/5)	\$59.99	\$59.99
COMMERCIAL 2 (75/15)	\$99.99	\$99.99
COMMERCIAL PREMIUM (175/30)	\$159.99	\$159.99
COMMERCIAL GIGABIT (1000/100)		CALL FOR PRICING!

BUNDLE	PREVIOUS PRICE	NEW PRICE 1/1/2018
<i>BUSINESS BUNDLE (NO CABLE INCLUDED)</i>	\$79.99	\$79.99
UPGRADE TO COMMERCIAL 2	\$30.00	\$30.00
UPGRADE TO COMMERCIAL PREMIUM	\$90.00	\$90.00
ADDITIONAL PHONE LINE	\$15.00	\$15.00

CABLE ONLY	PREVIOUS PRICE	NEW PRICE 1/1/2018
COMMERCIAL ESSENTIALS	\$14.99	\$14.99
COMMERCIAL PLUS	\$27.99	\$29.99
COMMERCIAL + SPORTS	\$69.99	\$75.99
COMMERCIAL TIER	\$10.99	\$11.99

CABLE SERVICE FEES	PREVIOUS PRICE	NEW PRICE 1/1/2018
FEE FOR LOCAL BROADCAST CHANNELS	\$10.09	\$15.15
TECHNOLOGY FEE	\$3.99	\$4.99